Date: February 2, 2017

To: Jeff Derouen, Executive Director- Kentucky Public Service Commission 211 Sower Blvd.

Frankfort, KY 40602

From: TAG Mobile, LLC

RE: Docket \# 2011-00312 - LIFELINE WIRELESS PLAN UPDATE

As per Docket No. Docket \# 2011-00312, TAG Mobile is hereby notifying you of its intent to revise the Lifeline Wireless Plan offered today in the State of Kentucky. Previously, Kentucky subscribers received 500 minutes and unlimited text messages. The Lifeline Base Plan will now also include 500 MB of data. Replenishment Plans/Top-Ups have also been revised. Attached you will find a description and summary of the revised Lifeline Base Plan.

In addition, TAG Mobile is in the process of modifying its Lifeline Plus Plans however they are not yet finalized therefore TAG Mobile is removing the existing Lifeline Plus Plans from its current service offerings. A subsequent filing will be made once the new plans are finalized. Currently, no customers are subscribing to the Lifeline Plus Plans therefore customer notice requirements are not applicable.

Should you have any questions do not hesitate to contact me at 214-390-9280 or email mary.calderon@tagmobile.com.

Sincerely,

## Yany Caldurn

Mary Calderon, Vice President-Compliance, Legal \& Regulatory Affairs
mobile
TAG MOBILE, LLC

## KENTUCY WIRELESS LIFELINE PLAN

TAG Mobile offers Kentucky Lifeline subscribers the Lifeline Base Plan. The Base Plan includes a free 500 minute allotment of domestic talk minutes, free unlimited global text messages, 500 MB of free data each month and includes a free WiFi enabled, 911/E911 compliant mobile device. For the purposes referenced herein, a month is defined as a 30 day period, beginning on the first day of activation of service and ending at midnight on the monthly service renewal date.

- Talk minutes are defined as live dialogue between two individuals.
- Text Messaging is defined as (SMS \& MMS) text messaging originating in the U.S. and terminating in the U.S.
- 500 MB of mobile broadband data services are included in the Lifeline Plan. The minimum service standard speed is 3 G .
- Unused minutes, text and data do not rollover.

| LIFELINE BASE PLAN |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| PLAN NAME | MINUTES | TEXT | DATA | COST to LL CUSTOMER |
| LIfELINE BASE PLAN | $\begin{gathered} 500 \\ \text { Domestic } \end{gathered}$ | Unlimited | 500 MB | FREE |
| TOP UPS-TALK \& TEXT |  |  |  |  |
| PLAN NAME | MINUTES | TEXT | DATA | RETAIL PRICE |
| $\begin{aligned} & \text { TALK \& TEXT } \\ & 100 / 100 \end{aligned}$ | 100 | 100 | NONE | \$4.00 |
| $\begin{gathered} \text { TALK \& TEXT } \\ 100 / 1000 \\ \hline \end{gathered}$ | 100 | 1000 | NONE | \$8.00 |
| $\begin{gathered} \text { TALK \& TEXT } \\ 250 / U N L \end{gathered}$ | 250 | Unlimited | NONE | \$14.00 |
| TALK \& TEXT 500/UNL | 500 | Unlimited | NONE | \$18.00 |
| TOP UPS-DATA 2G/3G SPEED |  |  |  |  |
|  |  |  | 100 MB | \$3.00 |
|  |  |  | 500 MB | \$9.95 |
|  |  |  | 1024 MB | \$16.95 |
| TOP UPS-DATA HIGH-SPEED |  |  |  |  |
|  |  |  | 100 MB | \$4.95 |
|  |  |  | 500 MB | \$12.00 |
|  |  |  | 1024 MB | \$20.00 |

